

Sierra VII

WATER SYSTEM

LIMITED LIFETIME WARRANTY

Truckee Meadows Water System's (TMWS) point of entry residential water filters and conditioners (up to 13" diameter mineral tanks) are warranted to the original owner at the original residential installation location to be free from defects in materials and workmanship from the date of manufacture as specified.

1. TMWS will provide one replacement tank for any tank that fails due to a manufacturing defect.
2. TMWS warrants that components for the equipment will be available for the lifetime of the system.
3. TMWS will provide comparable components of our selection to replace any obsolete items.
4. TMWS will, within five years from date of install repair or replace warranted defective control valve parts at no charge.
5. TMWS will provide replacement carbon media at no charge (except freight and handling) for 10 years from the date of installation due to media failure. (Chlorine only)
6. This warranty gives you specific legal rights that may vary from state to state.

CONDITIONS OF WARRANTY

1. The system must be installed and maintained according to local codes and secondarily in accordance with manufacturer's recommendations. Contact TMWS if there are any conflicts between local codes and our printed instructions.
2. The system must be maintained with TMWS approved replacement components.
3. Failures resulting from fire, freezing, neglect, accident, alteration, abuse, improper installation or acts of nature are not covered.
4. Water pressure must be regulated between 40 to 80 pounds per square inch working or static pressure. Pressure exceeding 80 pounds per square inch (psi) working or static pressure voids all warranty.
5. Pressures exceeding 120 pounds per square inch and vacuum in excess of 5"HG (17 Pa) voids warranty on tank.
6. Internal water temperature exceeding 120°F voids warranty on tank.
7. Influent chlorine must not exceed 1 mg/L.
8. TMWS does not warrant to perform, pay for, or finance any repairs and/or installations. The customer must contact the TMWS representative prior to any repairs or replacements.
9. If a recirculation pump is in use at the location of the TMWS system, install a secondary TMWS ion conditioner on each recirculating loop present in order to ensure expected results.

OBTAINING WARRANTY SERVICE

Prior to any Warranty actions, including replacement or removal of parts and/or equipment, Service Tech must put system on by-pass and immediately contact TMWS to provide model number, serial number and photos of system and problem site. All returns must be accompanied by a "Return Merchandise Authorization" (RMA) number. All defective warranted part(s) along with a copy of this warranty, original purchase receipt, and the RMA number. (TMWS will at our option, repair or provide replacement **more two parts** at no cost, except freight, handling, on-site labor charges.) You can contact TMWS at (775) 324-2001 or email us at service@renowaterfilters.com.

LIMITATIONS AND EXCLUSIONS

This warranty is exclusive and in lieu of any other warranty expressed or implied, including but not limited to, any implied warranty of merchantability of fitness for a particular purpose. TMWS shall not be liable for any loss or incidental or consequential damages resulting from the misuse or inability to use the equipment by the buyer or any user. TMWS assumes no responsibility for loss of use of the unit, inconvenience, loss or damage to personal property or any incidental or consequential damages.